Sanday B.V. Responsible disclosure

At Sanday, we take the security of our systems very seriously. Despite our care for the security of our systems, it is possible that there may still be a weak spot in our own systems or in those of our partners.

If you find a vulnerability in one of our systems, we would like to hear about it so we can take measures as quickly as possible. We would like to work with you to better protect our customers and our systems.

We ask you to:

• Email your findings to: cert@sanday.com.
• Encrypt your findings with our PGP key, if possible, to prevent the information from falling into the wrong hands.
• Not to exploit the problem by, for example, downloading more data than necessary to demonstrate the leak, or by accessing, deleting, or modifying data belonging to third parties.
• Not to disclose the problem to others until it has been resolved, and to immediately delete all confidential data obtained through the leak after it has been fixed,
• Not to use attacks on physical security, social engineering, distributed denial of service, spam, or third-party applications.
• Provide sufficient information to reproduce the problem so that we can fix it as quickly as possible.

Typically, the IP address and/or the URL of the affected system, including a description of the vulnerability, is sufficient, but more may be required for more complex vulnerabilities.

What we promise:

• We will respond to your report within 5 business days with our assessment of the report.
• If you have adhered to the above conditions, we will not take any legal action against you regarding the report.
• We will treat your report confidentially and will not share your personal information with third parties without your permission unless it is necessary to comply with a legal obligation. Reporting under a pseudonym is possible.
• We will keep you informed of the progress of solving the problem.
• In communications about the reported problem, we will mention your name as the discoverer if you wish.

We aim to resolve all problems as quickly as possible, and we would like to be involved in any publication about the issue after it has been resolved.

PGP key:
You can use the PGP on the next page to send an encrypted email.

-----BEGIN PGP PUBLIC KEY BLOCK-----

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-----END PGP PUBLIC KEY BLOCK-----